



TED University: Simplifying Life and Improving Productivity for Students and Faculty with SAP Fiori®

With the mission of fostering graduates that are creative, critical-minded, self-confident, and well-rounded learners, TED University in Ankara, Turkey, uses innovative technology and curricula to support the proper depth-to-breadth balance required by global knowledge economies. So when it found that students and faculty were spending too much time completing administrative tasks linked to its SAP® software systems, it decided to go mobile with SAP Fiori® apps.

Deploying more than 20 apps in less than four months, students and faculty members now have access to academic and administrative services from any mobile device with a responsive, user-centric, and simple interface. The result is greater productivity, higher user adoption, and a better user experience – which means more time to focus on academic excellence and making the world a better place.



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Better IT experience with a simple, user-centric UX

Organization

TED Üniversitesi
(TED University)

Headquarters

Ankara, Turkey

Industry

Higher education and
research

Products and Services

Graduate and undergraduate
degrees in a variety of
majors; high-end research in
selected niche areas

Employees

250

Budget

US\$13.5 million

Web Site

www.tedu.edu.tr

Objectives

- Provide an integrated information system and a positive user experience (UX) for students and faculty
- Use open Web standards to meet the business demand for SAP® applications to run on any device or browser
- Simplify the UX to increase productivity and user adoption
- Reduce training time for SAP applications

Why SAP

- SAP customer since 2012, running the SAP ERP and SAP Student Lifecycle Management applications and the SAP Enterprise Portal component
- SAP Fiori® UX and apps to improve usability through a simple, user-friendly interface that can be used across devices

Resolution

- Implemented over 20 apps in under four months, including enhancements to standard SAP Fiori apps and custom apps like online fee payment, student document request, class roster, and more
- Enabled comprehensive extensibility through SAPUI5 and SAP Gateway technology

Benefits

- Provided students and faculty access to academic and administrative tasks through any mobile device with the full support of modern browsers
- Simplified the UX, resulting in increased productivity, user adoption, and satisfaction
- Reduced training requirements

“People were spending too much time completing academic and administrative tasks and were limited to using their desktops. With SAP Fiori apps, students and faculty can complete these tasks quickly and easily from any mobile device. SAP supports TED University’s mission of excellence by providing the best IT experience possible.”

Umut Rodoplu, Director of Information Technologies, TED University

<4 months

To deploy over 20 apps

2,200

Students who Run Simple
on SAP Fiori

Mobile

Technology that lets
students and faculty
complete academic and
administrative tasks
through any device

Fast

Information access with
simplified and
user-centric interfaces

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